

## JumpLights Warranty

<b>5 Year Warranty</b>	<p>JumpLights, Inc. (JumpLights) warrants the mechanical and electronic components of their product to be free of defects in material and workmanship.</p>
<b>Product Warranty Policy</b>	<ul style="list-style-type: none"> <li>▪ This warranty only applies to sales directly through JumpLights or any authorized resellers. The warranty cannot be transferred from the original purchaser to any other party.</li> <li>▪ This warranty only applies when the products are installed in applications in which ambient temperatures are within the range of intended operating temperatures.</li> <li>▪ This warranty does not apply to any product which has been damaged, defaced, subjected to misuse or abuse, abnormal service of handling (including shipping damage), or which has been altered in design or construction.</li> <li>▪ This warranty does not apply to improper installation or grounding, failure to follow instructions, acts of nature, environmental conditions, electric line power surges or dips, unstable electrical supply conditions, ripple current, improper electrical connections, excessive switching, power failure, improper power supply, vandalism, animal or insect activity.</li> <li>▪ JumpLights will not be liable for any consequential, indirect, or incidental damages of any kind, including lost revenues, lost profits, or other losses in connection with the product.</li> <li>▪ Any non-JumpLights equipment or products that have been acquired through a JumpLights purchase are not covered under this warranty, but instead will carry the manufacturer's standard warranty.</li> <li>▪ JumpLights is not responsible for labor and other costs associated with removal or reinstallation.</li> <li>▪ A total of 15% or more of the individual light emitting diodes (LED) must be non-functional before the product can be considered defective.</li> </ul>
<b>Remedy</b>	<ul style="list-style-type: none"> <li>▪ If the product shows any defects within the warranty period and that defect is not due to purchaser error or improper use, JumpLights shall at its discretion either replace or repair the product using suitable new or reconditioned products or parts.</li> <li>▪ In case JumpLights decides to replace the entire product, this limited warranty shall apply to the replacement product for the remaining initial warranty period, i.e. five (5) years from the date of shipment of the original product.</li> </ul>
<b>Warrant Claim Process</b>	<ul style="list-style-type: none"> <li>▪ Warranty claims must be reported and returned to JumpLights within the warranty period and no later than thirty (30) days after discovery of the suspected defect or failure.</li> <li>▪ All warranty claims must be submitted in writing and have gone through the official JumpLights Return Material Authorization (RMA) process.</li> <li>▪ The product must be returned within 10 days of receiving RMA number in original packaging, and the shipping box must be clearly marked with RMA number. No products will be accepted for inspection, verification or return unless accompanied by a RMA issued by JumpLights.</li> <li>▪ JumpLights shall pay for shipping costs for valid warranty claims. The Purchaser is responsible for the shipping costs associated with returning the product to JumpLights if the warranty is voided or otherwise rejected.</li> </ul>